

Technology Update: New Central Office Services and Secure Application Installers

On the evening of **Thursday, June 30, 2022**, DRC will release the annual DRC INSIGHT Secure Application and Central Office Services (COS) Service Device installers to the LAS Links DRC INSIGHT Portal and vendor application stores.

Please update to the latest versions of both the DRC INSIGHT Secure Application and the Central Office Services (COS) Service Device by **July 28, 2022** at the very latest.

DRC INSIGHT Secure Application - Version 13.0

The DRC INSIGHT Secure Application is the secure testing software installed on each testing device. Devices will need to be running Version 13.0 in order to administer the LAS Links after July 28, 2022.

If you've configured the DRC INSIGHT Secure Application to **Auto Update**:

- You will not need to do anything with testing devices. When the student launches the application, they will receive a prompt and the application will update automatically.
- It is not too late to set Auto Update. You can do this **prior to June 30, 2022**, before the updated Secure Application is released. Select [Online Help](#) and search Auto Update for complete instructions.

If you've configured the DRC INSIGHT Secure Application with **Auto Updates turned off**:

- You will need to update every student testing device so that it is running Version 13.0 of the Secure Application. You must either update the software manually by downloading the latest version from the DRC LAS Links INSIGHT Portal or the appropriate app store and reinstall it, or change the COS Configuration settings to allow automatic updates and restart the Secure Application.

For detailed information regarding the DRC INSIGHT Secure Application, please review the *Technology User Guide* located in INSIGHT under My Applications>>General Information >> Documents or you can click on [Online Help](#) and easily search COS, Auto Update and many other technology topics.

Central Office Services (COS) Service Device - Version 6.0

Central Office Services (COS) is an application that allows you to configure and manage your online testing environment from a central location. The complete COS application has several functional components including the COS Service Device (COS-SD), Software for Content Management, and Content Hosting.

The COS-SDs are designed to automatically receive updates. Therefore, **all COS Service Devices will automatically update to version 6.0 on the evening of June 30, 2022, if they are left turned on between Midnight and 5:00 a.m. local time.** No action needs to be taken for the update to be applied. NOTE: You must leave the service device(s) turned on, and with an internet connection overnight, to receive the updates.

If you need to manually install the COS-SD Software version 6.0, you can force the upgrade through the Service Device tab for each COS Configuration in the COS Application via the [LAS Links DRC INSIGHT Portal](#).

Detailed information for how to configure, install, manage, and troubleshoot the COS-Service Device can be found in the *Technology User Guide* located in INSIGHT under My Applications>>General Information >> Documents or you can click on [Online Help](#) and easily search COS, Auto Update and many other technology topics.

REMINDER: DRC INSIGHT Network Connectivity

All testing devices must have access to the internet and be able to access the DRC servers. Each testing program uses its own URLs to communicate from the DRC INSIGHT Software to the DRC Servers. You will need to *continue* to allow access the URLs shown below, in the content filtering systems or other proxy/firewall software that you use locally. **Note** the last URL on the list in **bold** is new for the 2022-23 assessment year.

- <https://drc-centraloffice.com>
- <https://drc-wbte-prod.s3.amazonaws.com>
- <https://ll-insight-client.drcedirect.com>
- <https://ll-insight.drcedirect.com>
- <https://ll.drcedirect.com>
- <https://www.drcedirect.com>
- <https://wbte.drcedirect.com>
- <https://dtk.drcedirect.com>
- <https://api-gateway-cloud.drcedirect.com>
- <https://api-gateway.drcedirect.com>
- <https://cdn-content-prod.drcedirect.com>

- <https://cdn-download-prod.drccdirect.com>
- <https://east-1-drc-wbte-prod-ll.s3.amazonaws.com>
- <https://east-2-drc-wbte-prod-ll.s3.amazonaws.com>
- <https://eca-test-engine-service-ll.te.drccdirect.com>

Ports 80/http and 443/https apply to all URLs.

Reminder:

Testing devices may continue to use the DRC INSIGHT Secure Application version 12.0 and COS-SD version 5.0 until the evening of **July 28, 2022**. However, we **strongly** recommend updating these components as soon as possible after the June 30th release.

Warning: System Readiness Check Failure After July 28, 2022

After July 28, 2022, devices will fail the system readiness check unless:

- **Devices are updated to the DRC INSIGHT Secure Application version 13.0, and**
 - **COS-SDs are updated to version 6.0.**
-

Please contact **DRC Customer Support** with any questions at LASLinksHelpdesk@datarecognitioncorp.com