

Developing Academic Language Instruction Using Lexile Levels

4-9-2024

Agenda



- Introduction to LAS Links
- Importance of Measures to monitor Language Development
- LAS Links and Lexile Measures: The Connection
- Connecting Lexile Measures to Classroom Strategies
- Upcoming LAS Links/Lexile Webinars
- Support

Introduction to LAS Links



- Nationally recognized English and Spanish language proficiency assessments designed to assess the core language domains:
 - preLAS: PK3 to K (Oral Language and Pre-Literacy)
 - LAS Links: K-12 (Speaking, Listening, Reading, and Writing)
- Utilized to monitor the language skills of students, providing data to teachers to assist in classroom instruction as well as providing information to parents and other stakeholders
- Provides robust district, school, class and student <u>reports</u> including student academic language reports and longitudinal reports allowing stakeholders to track student progress for each student and cohort between grades and year-over-year.

Introduction to LAS Links









 Student ID #:
 08 F026
 School:
 PARK ELEMENTARY

 Birthdate:
 12/9/2008
 District:
 USA SCHOOL DISTRICT

 Gender:
 F
 Test Date:
 02/19/2019

 Grade:
 04
 Form/Level:
 D Level 4-5

Class: MARTINEZ, B

About the LAS Links Assessments

LAS Links® is an integrated suite of English and Spanish language proficiency assessments and instructional tools designed to strengthen your language learning program.

Student Overall Proficiency Level

Level 1:	Level 2:	Level 3:	Level 4:	Level 5:
Beginning	Early Intermediate	Intermediate	Proficient	Above Proficient
		/		

Proficiency Level Definitions

Level 1: Beginning At Level 1, student is beginning to develop the ability to communicate at school. The student may communicate nonverbally or through the home language.

Level 2: Early Intermediate At Level 2, student is developing the ability to communicate for different purposes at school. The student makes errors that can interfere with communication.

Level 3: Intermediate At Level 3, str to developing the

At Level 3, student is developing the ability to effectively communicate for different purposes at school. The student may make errors that interfere with communication.

Level 4: Proficient

At Level 4, student can effectively communicate for different purposes at school. The student may produce some errors.

Level 5: Above Proficient At Level 5,

At Level 5, student effectively communicates for social and academic purposes with few, if any, errors.

Page 1

Student Results

340	Level 1 Beginning	452	Level 2 Early Intermediate	490	Level 3 Intermediate	525	Level 4 Proficient	578	Level 5 Above Proficient	658
					•					

512 - Overall Scale Score¹

	Scale	Proficiency.		Stu	dent's Performa	ince	
Reporting Category	Score	Level	Beginning	Early Intermediate	Intermediate	Proficient	Above Proficient
Listening (LI)	492	3	250 456	457 401	402 514	515 579	500 640
Speaking (SP)	500	3	360 440	449 473	474 507	500 550	559 635
Reading (RD)	547	4	360 450	459 502	503 531	532 585	586 680
Writing (WR)	509	3	290 424	425 475	496 531	532 582	503 600
Comprehension² (U + RD)	519	3	255 404			526 562	543 640
Oral ² (SP + LI)	496	3	355 447	450 477	470 513	514 574	575 627
Literacy ⁴ (RD + WR)	528	3	325 450	451 500	501 533	534 585	586 680
Productive ⁵ (SP + WR)	504	3	325 440	441 405	406 520	521 570	571 657

N/A = Not Applicable

INV = Test Invalidation

*Overall Scale Score is an average of Speaking, Listening, Reading, and Writing
*Comprehension is based on all items in the Listening and Reading skill areas.
*Oral is based on all items in the Speaking and Listening skill areas.

*Literacy is based on all items in the Reading and Writing skill areas.
*Productive is based on all items in the Speaking and Writing skill areas.

Student Proficiency Report



Indicates Overall Proficiency
Level

Proficiency Level Definitions
 provide stakeholders with
 information about each level

Shows Scale Score and Proficiency Level for each

domain and composite score as well as where "in the level" the student is performing



Student Report JANE DOE

Academic		Speaking	9	ı	Listening	,		Reading			Writing	
Report	Points Obtained	Points Possible	RGA									
Social, Intercultural, and Instructional Communication	13 ▲	13	11	7 🛦	80	6	13 ▲	14	9	8 🛦	10	80
Academic	13	28	20	5	12	7	7	16	8	10	22	13
Foundational Skills	N/A	N/A	N/A									
Language Art, Social Studies, History	6	14	9	3	6	4	4 🔺	8	4	5	11	6
Mathematics, Science, Technical Subjects	7	14	11	2	6	3	3	8	4	5	11	6
Total Score		26			12			20			18	

N/A = Not Applicable

NV = Test Invalidation

RGA = Reference Group Average

= Student achieved at or above the PG.

Reading Links - LAS Links 2nd Edition

This report provides a list of books based on your student's performance. It can be used to assist your student in improving reading skills.

Recommended Lexile® Range = 570L-720L Student's Lexile® Measure = 670L

Suggested Titles	Author	Lexile
The Bamboo Flute	Disher, Garry	570L
A Year at a Construction Site	Harris, Nicholas	580L
Houdini Graphic Biography	Saddleback Graphic Biographies	590L
Cesar Chavez	Matthews, J. L.	600L
A Year Down Yonder	Peck, Richard	610L
M.C. Higgins, the Great	Hamilton, Virginia	620L
The Transall Saga	Paulson, Gary	630L
Squeeze	Muller, Rachel Dunstan	640L
Action Jackson	Greenberg, Jan and Jordan, Sandra	650L
Holes	Sachar, Louis	660L
Step from Heaven	Na, An	670L
The Shaddleton Expedition	Fine, Jil	680L
Gold Dust	Lynch, Chris	690L
Miraculous Journey of Edward Tulane	Di Camillo, Kate	700L
If the World Were a Village	Smith, David J. Armstrong, Shelagh	710L
Sherlock Holmes and the Adventure at the Copper Beeches	Rohrbach, Sophie Morrow, J. T.	720L

General Interpretation

Listed above is a selection of books that should provide an appropriate reading challenge for your student based on his or her performance on the LAS Links Reading test. The books have been chosen from reading lists published by various professional organizations and associations and have been reviewed to ensure content appropriateness. All of the books listed should be available at jubils libraries, school libraries, or bookstores.

The Lexile measure and Lexile range have been provided to assist you in determining other trides that may offer an appropriate challenge for your student. For more information about Lexile measures and additional reading materials, visit www.Lexile.com.

LEXILE® and LEXILE® Framework are registered trademarks of MetaMetrics, Inc., and are registered in the United States and abroad Copyright@2019

MetaMetrics, Inc. All rights reserved. For proper use and copyright, see Metametrics branding at metametricsinc.com/metametrics-branding-guidelines.

Student Proficiency Report



Provides specific academic language strand scores, allowing teachers to pinpoint areas of need and focus



- Yield the Student's Lexile Measure and
- The Recommended Lexile Range
- Provides suggested reading titles

RGA Explanation

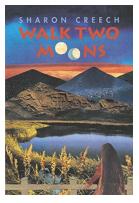
Defining Lexiles



- Students get Lexile reading measures from Lexile-based assessments such as LAS Links Reading.
- Lexile measures *match text and readers* on the same scale.

A text's Lexile mesure is its reading complexity.





770L



300L

200L

100L

OL

BR100L



770L

LEXILE READING MEASURE

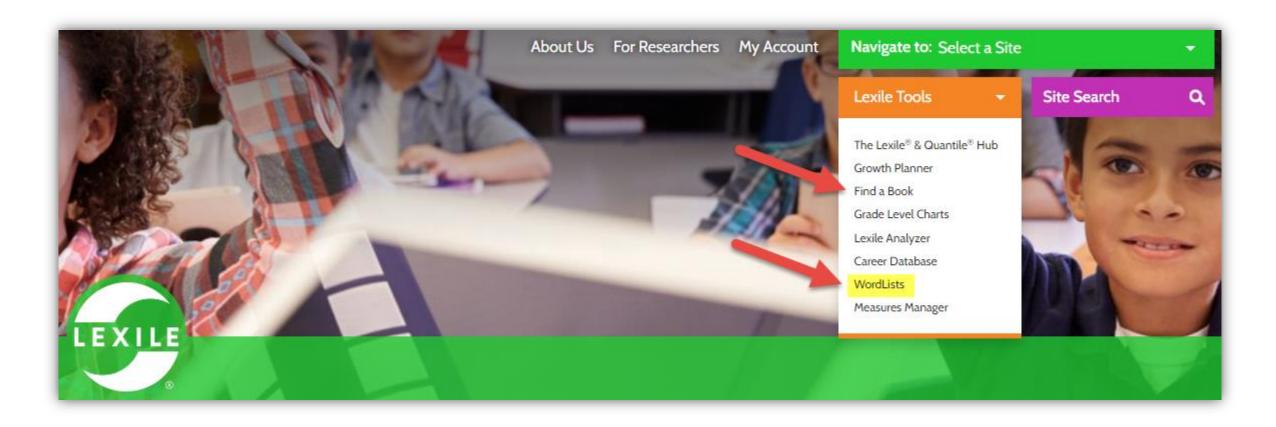


Connecting students with books in their Lexile range provides an ideal level of reading challenge. Reading in range:

- **Builds** confidence
- Increases motivation
- Promotes growth

Universal Tools (<u>www.Lexile.com</u>)





Pinpointing the Word List Needed Using LAS Links Data

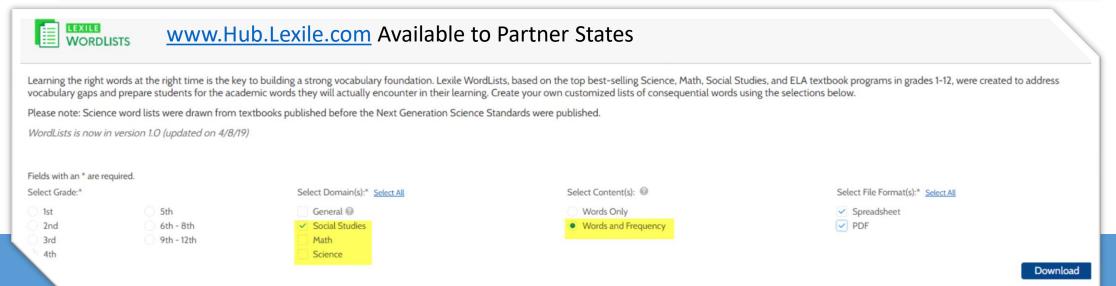


Academic	9	Speaking	3	ı	Listening	3		Reading			Writing	
Report	Points Obtained	Points Possible	RGA									
Social, Intercultural, and Instructional Communication	12	13	11▲	6	8	6▲	7	14	9	1	10	8
Academic	17	28	20	5	12	7	2	16	8	2	22	13
Foundational Skills	N/A	N/A	N/A									
Language Arts, Social Studies, History	8	14	9	3	6	4	2	8	4	1	11	6
Mathematics, Science, Technical Subjects	9	14	11	2	6	3	0	8	4	1	11	6
Total Score		29			11			9			3	

Pinpointing the Word List Needed Using LAS Links Data



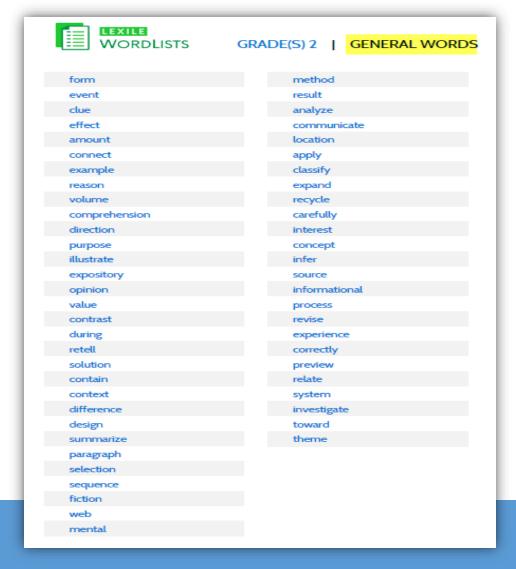
WORD	usts <u>www.Le</u>	xile.com Universal Tools		
			ists, based on the top best-selling Science, Math, Social Stud Create your own customized lists of consequential words usin	ies, and ELA textbook programs in grades 1-12, were created to address ng the selections below.
Please note: Scien	ce word lists were drawn from te	xtbooks published before the Next Generation Science S	itandards were published.	
WordLists is now i	n version 1.0 (updated on 4/8/19))		
Fields with an * are re	auired.			
Select Grade:*	,	Select Domain(s):*	Select Content(s): 0	Select File Format(s):* Select All
1st	5th	✓ General ②	Words Only	✓ Spreadsheet
• 2nd	6th - 8th	Social Studies	Words and Frequency	✓ PDF
3rd	9th - 12th	Math	Register to select Words and Frequency	
4th		Science		
		<u>Register</u> to select other domains		Download



Sample Word Lists



Universal Tools



Partner/HUB tools

WORDLISTS	GRADE(S) 2 SOCIAL STUDIE	S WORDS
court	demand	enterprise
region	electoral	harbor
trail	fort	irrigate
consume	heritage	marketplace
judge	peninsula	palace
chief	predicate	plow
pronoun	rainfall	roam
festival	spirit	townspeople
monument	suburban	tropical
council	army	agriculture
election	battle	alphabet
urban	british	batter
adverb	cliff	buffalo
rural	democracy	cartoon
tax	elect	colonial
barter	humorous	courthouse
colonist	league	crown
fable	migrate	declare
harvest	motto	eastern
income	revolution	economics
slavery	savanna	emperor
railroad	simile	enemy
soldier	slave	executive
cardinal	turkey	figurative
equator	veteran	grant
petition	ancestor	irrigation
15		

Connecting the LAS Links Item Roster and Item Maps to Lexile.com



Item Roster

Total Points Earned	SubjectCo	de S	Strands	Item Nur	mbe
	▼ READIN	G			
	▼ Languaç	ge Arts, So	cial Studie	s, History	
Student	17 (1)	18 (1)	21 (1)	22 (1)	23
ALBERT, Clint 236523 2019-02-19 02 D/2	1	0	0	0	
ALLEN, ERVIN 457269 2019-02-19 02 D/2	0	0	0	0	
ALONZO, DREW 236427 2019-02-19 02 D/2	0	1	1	0	
Alvin, JOEY 236429 2019-02-19 02 D/2	0	0	0	0	
AMADO, Sherman 236453 2019-02-19 02 D/2	0	0	0	0	
AMBROSE, Luther 236541 2019-02-19 02 D/2	1	0	1	0	

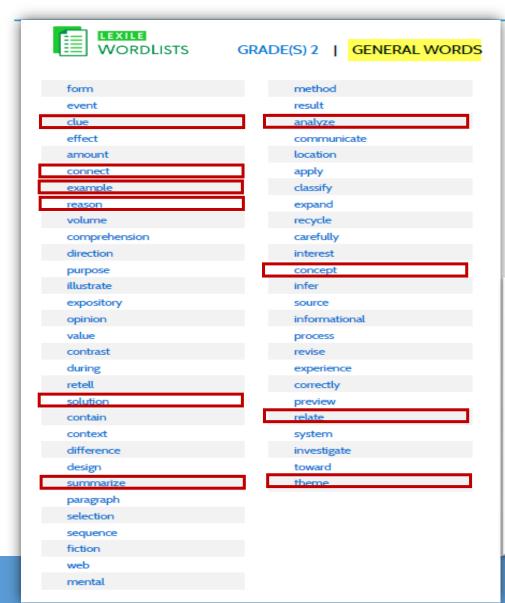
Grades 2-3 Reading Form C

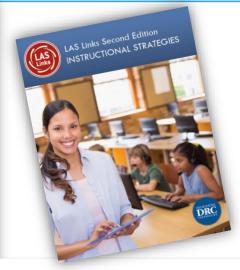


	Form	Subtest	Grade Span	Item Number	Item Type	Key	Score	Language Context Strand	LL Subskill	LL Subskill Description	LL Objective	LLE Objective Description
Г	Form C	Reading	2-3	1	MC	А	1	Reading Foundational Skills	R2	Understand Word Meaning	R2.2	Classify words
	Form C	Reading	2-3	2	MC	С	1	Reading Foundational Skills	R2	Understand Word Meaning	R2.2	Classify words
Г	Form C	Reading	2-3	3	MC	Α	1	Reading Foundational Skills	R1	Analyze Words	R1.4	Apply knowledge of morphemes and syntax to word meaning
	Form C	Reading	2-3	4	MC	В	1	Reading Foundational Skills	R1	Analyze Words	R1.4	Apply knowledge of morphemes and syntax to word meaning
l	Form C	Reading	2-3	5	MC	В	1	Reading Foundational Skills	R1	Analyze Words	R1.4	Apply knowledge of morphemes and syntax to word meaning
	Form C	Reading	2-3	6	MC	В	1	Reading Foundational Skills	R1	Analyze Words	R1.4	Apply knowledge of morphemes and syntax to word meaning
	Form C	Reading	2-3	7	MC	С	1	Read for Social Intercultural Instructional Communication	R3	Comprehend Written Material	R3.1	Identify main ideas
	Form C	Reading	2-3	8	MC	В	1	Read for Social Intercultural Instructional Communication	R3	Comprehend Written Material	R3.5	Identify point of view, tone and attitude
	Form C	Reading	2-3	9	MC	A	1	Read for Social Intercultural Instructional Communication	R2	Understand Word Meaning	R2.3	Interpret words and phrases as they are used in text, including determining technical, connotative, and figurative meanings
Г	Form C	Reading	2+3	10	MC	A	1	Read for Social Intercultural Instructional Communication	R3	Comprehend Written Material	R3.1	Identify main Ideas
	Form C	Reading	2-3	11	MC	С	1	Read for Social Intercultural Instructional Communication	R2	Understand Word Meaning	R2.3	Interpret words and phrases as they are used in a text, including determining technical, connotative, and figurative meanings
	Form C	Reading	2-3	12	MC	С	1	Read for Social Intercultural Instructional Communication	R3	Comprehend Written Material	R3.1	Identify main ideas
	Form C	Reading	2:3	13	MC	В	1	Read for Social Intercultural Instructional Communication	R3	Comprehend Written Material	R3.2	Identify supporting details
Г	Form C	Reading	2+3	14	MC	A	1	Read for Social Intercultural Instructional Communication	R3	Comprehend Written Material	R3.5	Identify point of view, tone and attitude
Г	Form C	Reading	2+3	15	MC	С	1	Read for Social Intercultural Instructional Communication	R2	Understand Word Meaning	R2.3	Interpret words and phrases as they are used in a text, including determining technical, connotative, and figurative meanings
	Form C	Reading	2:3	16	MC	В	1	Read for Social Intercultural Instructional Communication	R3	Comprehend Written Material	R3.5	Identify point of view, tone and attitude
	Form C	Reading	2:3	17	MC	В	1	Read for Language Arts Social Studies History	R2	Understand Word Meaning	R2.3	Interpret words and phrases as they are used in a text, including determining technical, connotative, and figurative meanings
	Form C	Reading	2-3	18	MC	Α	1	Read for Language Arts Social Studies History	R3	Comprehend Written Material	R3.1	Identify main ideas
	Form C	Reading	2-3	19	MC	В	1	Read for Mathematics Science Technical Subjects	R3	Comprehend Written Material	R3.1	Identify main ideas
Г	Form C	Reading	2-3	20	MC	С	1	Read for Mathematics Science Technical Subjects	R2	Understand Word Meaning	R2.3	Interpret words and phrases as they are used in a text, including determining technical, connotative, and figurative meanings
Г	Form C	Reading	2-3	21	MC	С	1	Read for Language Arts Social Studies History	R3	Comprehend Written Material	R3.2	Identify supporting details
Г	Form C	Reading	2-3	22	MC	Α	1	Read for Language Arts Social Studies History	R2	Understand Word Meaning	R2.3	Interpret words and phrases as they are used in a text, including determining technical, connotative, and figurative meanings
Г	Form C	Reading	2-3	23	MC	В	1	Read for Language Arts Social Studies History	R3	Comprehend Written Material	R3.3	Identify important literary features of text
Г	Form C	Reading	2-3	24	MC	С	1	Read for Language Arts Social Studies History	R2	Understand Word Meaning	R2.3	Interpret words and phrases as they are used in a text, including determining technical, connotative, and figurative meanings
Г	Form C	Reading	2-3	25	MC	В	1	Read for Language Arts Social Studies History	R3	Comprehend Written Material	R3.5	Identify point of view, tone and attitude
Г	Form C	Reading	2-3	26	MC	с	1	Read for Mathematics Science Technical Subjects	R3	Comprehend Written Material	R3.1	Identify main Ideas
	Form C	Reading	2-3	27	MC	В	1	Read for Mathematics Science Technical Subjects	R2	Understand Word Meaning	R2.3	Interpret words and phrases as they are used in a text, including determining technical, connotative, and figurative meanings
	Form C	Reading	2-3	28	MC	С	1	Read for Mathematics Science Technical Subjects	R2	Understand Word Meaning	R2.3	Interpret words and phrases as they are used in a text, including determining technical, connotative, and figurative meanings
	Form C	Reading	2:3	29	MC	В	1	Read for Mathematics Science Technical Subjects	R3	Comprehend Written Material	R3.2	Identify supporting details
	Form C	Reading	2-3	30	MC	A	1	Read for Mathematics Science Technical Subjects	R3	Comprehend Written Material	R3.5	Identify point of view, tone and attitude
_												

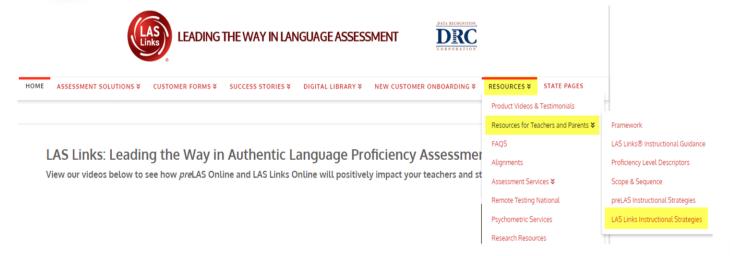
Putting the Word Lists to Use: Identify Main Idea







- Strategies are available for download at www.LASLinks.com
- All teachers, not just the Language certified teachers, can use these strategies

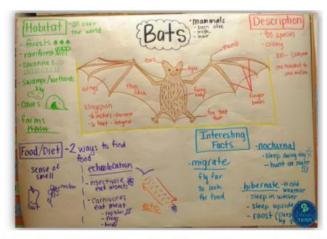


Connecting to the Classroom: LAS Links Instructional Strategies



STRATEGY: PICTORIAL INPUT CHART

The goal of the Pictorial Input Chart is to provide visual and auditory support for students as the teacher delivers academic concepts and content-specific vocabulary.



- * Use the chart to develop unit vocabulary and concepts through illustrations. The picture becomes "alive" in front of students as the teacher shares information through drawings, labels, and words written on the chart.
- . Draw and label the concepts in front of the students.
- The teacher describes and explains the emerging visual.
- Through questioning, engage students by activating their background knowledge.

The chart remains posted in the classroom during the duration of the lesson/unit as a reference for the students.

W1, W2, W6, W8

LANGUAGE DOMAIN FOCUS

Reading

- Understand Classroom Task (Gr. 1-12 Only)
- Read Academic Texts

Proficiency Level Focus:

☑ Intermediate ☑ Proficient

☑ Beginner

Above Proficient

☑ Early Intermediate

- Use Grammar and Conventions
 - Write Academic Sentences

Speaking 2

· Present and Explain Information

Use Academic Words Listen for Academic Information

Listen to Classroom Discussion

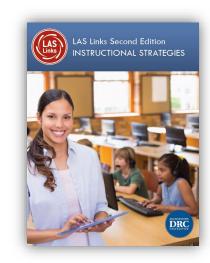
LAS Links Subskills/Objectives: L1, L2, L4, R1, R2, R3, S1, S3, S4, S5,

NGS, GLAD Strategies (2019, January 14). Pictorial input chart. Be Glad.

Listening 2

https://drc.tiny.us/yc7v489w

The goal of the strategy.



The steps to the strategy.

Other suggestions.

STRATEGY: GIST (GETTING INTERACTIONS BETWEEN SCHEMATA AND TEXTS)

This is a summarization strategy that helps students with "getting the gist" from longer texts. The goal is for students to use this strategy on their own when encountering longer texts. The frequency of repeated words or terms can support the understanding of a passage or text.

- · Use longer texts, and divide the text into shorter chunks, 150-300 words per chunk.
- Work along with the students in identifying 10 or more terms, phrases, or concepts that are critical to understanding the portion of the text.
- Create a word bank using the identified list of words, phrases, or concepts.
- Engage students in academic discussions and predictions about the section based on the terms.

- Use the word bank to write a summary sentence predicting the text.
- · Repeat the process with the rest of the text.
- Finally, assist students to develop a topic sentence to create the GIST of the text resulting in a paragraph.
- Adjust the length of the text depending on the students' levels of English proficiency.

LANGUAGE DOMAIN FOCUS

Readina 🛂

- Read Academic Texts
- Use Grammar and Conventions Understand Classroom
 - Write Academic Sentences

- Use Academic Words
- Present and Explain Information
- Listening

Listen for Academic Information

Listen to Classroom Discussion

Proficiency Level Focus:

Task (Gr. 1-12 Only)

☑ Early Intermediate Beginner

✓ Intermediate
✓ Proficient ☑ Above Proficient

S3, S6, W1, W2, W3, W4, W5,

W6, W8

LAS Links Subskills/Objectives:

L1, L2, L3, L4, R1, R2, R3, S1, S2, Cunningham, P. M. (2004). Phonics they use: Words for reading and writing (4th ed.).

New York: Harper-Collins College Press.

TABLE OF CONTENTS

SOCIAL, INTERCULTURAL, AND INSTRUCTIONAL COMMUNICATION

```
Classroom Mingle (R, W, S, L)
Paraphrase Passport (R, S, L)
All Write Round Robin (R, W, S, L)
The Seven Steps to Build an Interactive Classroom (R, W, S, L)
Advanced Organizers (R, W, S, L)
QSSSA (Question, Signal, Stem, Share, Assess) (W, R, S, L)
Simultaneous Round Table (R, W, S, L)
Talking Chips (R, S, L)
Marzano's Six Steps (R, W, S, L)
Sentence Stems and Sentence Frames (R, W, S, L)
Self-Assessment of Word Knowledge (R, W, S, L)
Repetition (R, W, S, L)
Mnemonics (R, W, S, L)
```

ACADEMIC: LANGUAGE ARTS, SOCIAL STUDIES, AND HISTORY

Notice and Note (R, W)

Visual Thinking Strategy (VTS) (R, W, S, L)

Higher Order Thinking Questions (R, W, S, L)

Activating Background Knowledge (R, W, S, L)

Pictorial Input Chart (R, W, S, L)

Capture the Comic (R, W, S, L)

Sketch to Stretch (R, W, S, L)

List-Group-Cluster (R, W, S, L)

Word Forms (R, W, S, L)

Illustrated Word Bank (R, W, S, L)

Think-Write-Pair-Share (R, W, S, L)

GIST (Getting Interactions between Schemata and Texts) (R, W, S, L)

ACADEMIC: MATHEMATICS, SCIENCE, AND TECHNICAL SUBJECTS

Constructive Conversation Skills Poster (Math version) (R, S, L)
Connect 3 (R, W, S, L)
Tap and Talk (R, S, L)
Uncover the Picture (R, S, L)
Match Mine (R, W, S, L)
Give One, Get One (R, W, S, L)
Frayer Model (R, W, S, L)
Language Objectives (R, W, S, L)
Think-Aloud (R, W, S, L)
Scaffolding for Language Acquisition (R, W, S, L)
Outcome Sentences (R, W, S, L)
Informal Assessment and Progress Monitoring (R, W, S, L)



Student Report JANE DOE

Academic	3	Speaking	9	1	Listening			Reading			Writing		
Report	Points Obtained	Points Possible	RGA	Points Obtained	Points Posible	RGA	Points Obtained	Points Possible	RGA	Points Obtained	Points Possible	RGA	
Social, Intercultural, and Instructional Communication	13 🛦	13	11	7 🛦	8	6	13 🛦	14	9	8 🛦	10	8	
Academic	13	28	20	5	12	7	7	16	8	10	22	13	
Foundational Skills	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Language Art, Social Studies, History	6	14	9	3	6	4	4 🛦	8	4	5	11	6	
Science, Technical Subjects	7	14	11	2	6	3	3	8	4	5	11	6	

Reading Links - LAS Links 2nd Edition This report provides a list of books based on your student's performance. It can be used to assist your student in improving reading skills.	Recommended Lexile® Range = 570L-720 Student's Lexile® Measure = 670L						
Suggested Titles	Author	Lexile					
The Bamboo Flute	Disher, Garry	570L					
A Year at a Construction Site	Harris, Nicholas	580L					
Houdini Graphic Biography	Saddleback Graphic Biographies	590L					
Cesar Chavez	Mathews, J. L.	600L					
A Year Down Yonder	Peck, Richard	610L					
M.C. Higgins, the Great	Hamilton, Virginia	620L					
The Transall Saga	Paulson, Gary	630L					
Squeece	Muller, Rachel Dunstan	640L					
Action Jackson	Greenberg, Jan and Jordan, Sandra	650L					
Holes	Sachar, Louis	660L					
Step from Heaven	Na, An	670L					
The Shaddeson Expedition	Fine, Jil	680L					
Gold Dust	Lynch, Chris	690L					
Miraculous Journey of Edward Tulane	DiCamillo, Kate	700L					
f the World Were a Village	Smith, David J. Armstrong, Shelagh	710L					
Sherlock Holmes and the Adventure at the Copper Beeches	Rohrbach, Sophie Morrow, J. T.	720L					

General Interpretation

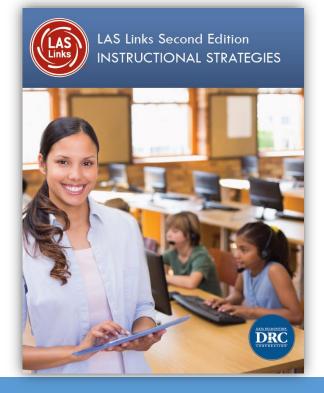
Einted above is a selection of books that thould provide an appropriate reading challenge for your student based on his or her performance on the LAS. Links Reading set. The books have been chosen from reading lists published by various professional organizations and associations and have been reviewed to ensure content appropriatewes. All of the books Israed should be available at public libraries, school libraries, or bookstores.

The Leufe measure and Lexile range have been provided to assist you in determining other titles that may offer an appropriate challenge for your student. For more information about Lexile measures and additional reading materials, visit week Lexile.com.

UEXER® and LEXLE® Framework are registered trademarks of MetaMetrics, Inc., and are registered in the United States and abroad Copyright02019 MetaMetrics, Inc. All rights reserved. For proper use and copyright, see Metametrics branding at metametricsinc.com/investmetrics-branding-guidelines.

Popul 7





3)-

Support



LAS Links Ordering Support 800-538-9547 Option 2 8:00a.m. – 4:30p.m. CST

Email: shelfcustomerservice@datarecognitioncorp.com

LAS Links Technical Support 866-282-2250 Option 2 8:00a.m. – 4:30p.m. CST

Email: laslinkshelpdesk@datarecognitioncorp.com